

Park Monitor

Overview: Park Monitors are the eyes and ears of the park. Their primary responsibility is to ensure the safety and well-being of all of the parks guests as well as provide assistance and guidance where needed. It is the duty of the park monitors to ensure that each guest has an enjoyable and memorable experience.

Position Details/Duties:

- Monitors are responsible for greeting guests and providing general park information and direction
- Responsible for harnessing guests as well as delivering instructional safety briefings and gear demonstrations,
- Monitors observe and assist guests as they maneuver throughout the park and the attractions, ensuring that guests are using equipment properly and safely
- Monitors perform rescues and provide assistance to guests on the courses, as needed
- Monitors ensure guests are comfortably and competently able to access age/skill appropriate courses/attractions
- Monitors perform daily course inspections and equipment checks
- Monitors assist in guest service operations, including cashiering, retail stocking and ticket sales
- Monitors assist with park grounds and course maintenance, as needed.
- Monitors are responsible for checking, processing and maintaining park equipment
- Monitors are responsible for assisting in park programs, such as teaching classes and event coordination, as needed

Requirements:

- Must be comfortable working at heights up to 65 feet
- Must have attention to detail and an extreme dedication to safety
- Park monitor must possess a friendly disposition and professional demeanor at all times;
- Must have a passion for working outdoors and be able to handle all weather conditions
- Must be have regular weekend availability; ideal candidates will also have flexible weekday availability and be able to commit to the full season
- Must be reliable with strong work ethic and personal integrity
- Monitors must be able to quickly and competently pick up new skill sets both in training and on the job while maintaining the highest quality standards of performance
- Must have strong communication skills and a kind, patient approach to working with people
- Must have excellent presentation skills, comfortable with public speaking and providing regular presentations to groups of up to 30 people throughout the day
- Must be positive person with a good attitude—smiles are a must!
- Candidates should be able to work on their feet for several hours at a time, in all weather conditions, and must be able to lift 50 pounds
- Candidates should have some work experience.
- Climbing experience preferred, but not required.
- Candidates with background/experience in one or more of the following areas are

preferred: travel/tourism, service industry, customer service, outdoor adventure activities, education, fire/EMT/rescue, rope access construction, arboriculture, zipline or challenge course industries, and/or general maintenance/construction.

- Candidates with First Aid/CPR/AED certification preferred; will certify otherwise.
- There is a mandatory paid training session (4-5 days) required for all candidates.
- Candidates must be 18 yrs. or over.

Schedule: This is a part-time, seasonal position. Candidates should have a flexible schedule with both weekday/evening and weekend availability. **PLEASE NOTE: This position requires a one week mandatory training. The first 2017 training will run Monday-Friday, 9:00am-5:00pm, March 12th through the 16th. There will be an alternative weekend training for those not available on weekdays that will take place on March 24th, 25th, 31st and April 1st & 7th. A finalized schedule will be provided to candidates once they have been hired.**

To Apply: Please complete application (available online at <http://heritageadventurepark.org/contact/employment/>) and be sure to highlight skills related to position as described. Multiple positions available. Pay rates starts at \$14/hour and are based on experience.