



The
Adventure ParkSM

HERITAGE
museums & gardens



Inclement Weather Policy

The Adventure Park is open, rain or shine. However, in the event of thunderstorms or dangerous high winds, we may close the courses temporarily until the weather clears. Sometimes, the weather is more than a passing storm, and the park is closed for the day. When situations like this happen, we are more than willing to offer the following accommodations when acts of Mother Nature cause us to close the park:

If you are currently climbing and the park closes due to weather:

- You may decide to wait out the weather if your schedule will allow and if harnesses remain available.
- If your schedule will now allow you to wait, you may request a refund except your non-refundable deposit.
- Refunds may be issued based on the following:
 - ◊ If you have 60 min. (1 hour) or more left on your ticket, you will receive a refund for 100%, minus the non-refundable deposit.
 - ◊ If you have less than 60 min. (1 hour) left on your ticket, you will receive a 50% refund, minus the non-refundable deposit.

OR

If you have not started your climb yet, and the park closes due to weather:

- You may move your reservation to a future date, depending on availability, without penalty.
- Or, you may receive a full refund, including the deposit.

We appreciate your understanding, and hope to see you In The Trees again soon!